

Windows

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Can't save IP address change in Manual

Edit IP settings

Manual

Can't save IP settings. Check one or more settings and try again.

IPv4

On

IP address

192.168.0.177

Subnet prefix length

255.255.255.0

Gateway

192.168.0.201

Preferred DNS

8.8.8.8

Alternate DNS

1.1.1.1

IPv6

Off

Save

Cancel

Change the "Subnet prefix length to the actual length of the subnet prefix.

Edit IP settings

Manual



IPv4

☒ On

IP address

192.168.0.177

Subnet prefix length

24

Gateway

192.168.0.201

Preferred DNS

8.8.8.8

Alternate DNS

1.1.1.1

IPv6

☐ Off

Save

Cancel

Manually Force a Service to Stop If Not Responding

Sometimes, services like `EDS Server` or `EDS InstallerService` may hang and cannot be stopped via the **Services Manager** (`services.msc`). This guide walks you through how to **forcefully stop** a non-responsive Windows service using the Command Prompt.

☐ Step-by-Step Instructions

- **Open Services Manager**

1. Click the **Start Menu**
2. Type `services.msc` in the search bar and press **Enter**
3. Locate the stuck service in the list
4. **Right-click → Properties**, and take note of the **Service Name**

- **Open Command Prompt**

6. Press `Win + R`, type `cmd`, then press `Ctrl + Shift + Enter` to **run as Administrator**

- **Find the PID of the Service**

7. Run the following command:

```
sc queryex "[Service Name]"
```

8. Example for `EDS Server`:

```
sc queryex "EDS Server"
```

9. Look for the line labeled `PID` (Process ID).

Example output:

```
PID: 5476
```

- **Force Kill the Service Process**

10. Now use `taskkill` to terminate it:

```
taskkill /pid [PID] /f
```

11. Example:

```
taskkill /pid 5476 /f
```

Notes

- You **must** run Command Prompt as an **Administrator**.
- If the PID does not appear, the service may already be stopped or in a different state.
- Be cautious when using `taskkill`—ensure the PID corresponds to the correct service.