Manually Force a Service to Stop If Not Responding

Sometimes, services like `EDS Server` or `EDS InstallerService` may hang and cannot be stopped via the **Services Manager** (`services.msc`). This guide walks you through how to **forcefully stop** a non-responsive Windows service using the Command Prompt.

? Step-by-Step Instructions

- **Open Services Manager**
  1. Click the **Start Menu**
  2. Type `services.msc` in the search bar and press **Enter**
  3. Locate the stuck service in the list
  4. **Right-click → Properties**, and take note of the **Service Name**
- **Open Command Prompt**
  6. Press `Win + R`, type `cmd`, then press `Ctrl + Shift + Enter` to **run as Administrator**
- **Find the PID of the Service**
  7. Run the following command:

```
sc queryex "[Service Name]"
```

  8. Example for `EDS Server`:

```
sc queryex "EDS Server"
```

  9. Look for the line labeled `PID` (Process ID).
     Example output:

```
PID: 5476
```

- **Force Kill the Service Process**
  10. Now use `taskkill` to terminate it:

```
taskkill /pid [PID] /f
```

  11. Example:

```
taskkill /pid 5476 /f
```

?? Notes

- You **must** run Command Prompt as an **Administrator**.
- If the PID does not appear, the service may already be stopped or in a different state.
- Be cautious when using `taskkill`—ensure the PID corresponds to the correct service.

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